



Residential Opportunities, Inc.

Supporting individuals with disabilities since 1978

Since 1978, Residential Opportunities, Incorporated (ROI) has provided residential and support services in southwest Michigan for individuals with intellectual and developmental disabilities. We offer a unique person and family-centered philosophy that creates a strong connection with the community for the individuals we serve. An accredited health and human services non-profit organization, ROI employs more than 400 staff and serves more than 400 adults with disabilities through the operation of residential group homes, supported living, affordable rental housing, payee services and autism treatment.

Mission: ROI partners with children and adults with disabilities and their families so they may live more meaningful, healthy and independent lives in their homes and communities.

Vision: ROI will be recognized as the regional provider of choice for people with disabilities and a model of excellence for improving quality-of-life outcomes.



Specialized Residential

Services offered have expanded over the years, but our original service is still at the core of what we do: providing group homes for individuals with intellectual and developmental disabilities. Our licensed group homes are designed to help adults with developmental, mental, or physical disabilities live in beautiful home settings, in safe neighborhoods, where they can enjoy the community, receive assistance with day-to-day needs, and build relationships with their peers. Whether we are coordinating medical appointments, teaching an individual new skills, or providing transportation to a sporting event, we are here to serve. The typical individual we serve is someone who needs 24-hour staffing support, and benefits from the structure and personal support that a licensed setting provides.



Supported Living Alternatives

In ROI's Supported Living Alternatives (SLA) program, individuals with intellectual and development disabilities live more independently within the community and in the homes they choose to own or rent. Trained, qualified ROI staff provide assistance where needed to ensure the greatest degree of independence possible. Whether providing medication, assisting with a bath, arranging a doctor's appointment, or helping with simple housework, ROI's staff are there to help. ROI's SLA program is well-known for its level of quality, safety, and compassion. ROI staff are more than just people who 'stop by,' we are well-trained, direct support professionals.





Affordable Rental Housing

Finding safe, affordable housing can be a daunting task for low-income households and individuals with disabilities. Our rental housing consists primarily of apartment communities throughout Kalamazoo County, located in clean, safe, quiet residential neighborhoods with easy access to public transportation. Individuals and families with modest incomes may be eligible for our rental housing. Some of our apartments are reserved for individuals with disabilities or families with very low income as defined by the U.S. Department of Housing and Urban Development (HUD). We strive for inclusive communities that welcome people from all backgrounds.



Representative Payee

For most people, paying bills and maintaining a budget is a necessary inconvenience. For some, especially people with intellectual and developmental disabilities, addictions or mental illness, it may be a huge barrier to the necessities and comforts of life. Representative Payees help overcome this barrier. Representative Payees help individuals create a budget that works with the money they receive each month and helps ensure they are compliant with government regulations. Our Representative Payee services are audited by an independent CPA and the Social Security Administration. ROI's Representative Payees manage the finances of over 200 people, helping individuals and their families every day. Responsible budgeting and timely payments means fewer worries and more peace of mind.

Independence Fund

To fulfill our vision of being recognized as the regional provider of choice for people with disabilities and a model of excellence for improving quality-of-life outcomes, ROI created the Independence Fund. The Independence Fund offers financial assistance for items individuals may not be able to afford that will enrich their quality of life, such as medical co-pays, prescription assistance, dental care, eyeglasses, YMCA memberships, athletic and concert tickets, community activities (dining out, movies, bowling), furniture, clothing, personal care items, and much more. The Independence Fund is made possible through community donations and has allowed hundreds of individuals to meet their dreams, goals and desires.



Great Lakes Center for Autism Treatment and Research

Established in 2012, the Great Lakes Center for Autism Treatment and Research (GLC) provides intensive and outpatient services for children with autism and other neuro-developmental disabilities. GLC collaborates closely with WMU's Department of Psychology and uses evidence-based Applied Behavior Analysis treatments to help children from the age of diagnosis to age 21 reach their full potential. Children receiving treatment through the intensive residential treatment program live at GLC in Portage, MI and typically stay for 8 to 24 months to reduce challenging behaviors, learn appropriate social behaviors, and improve communication skills. Outpatient services, including Applied Behavior Analysis therapy and assessment are provided to children at our Autism Centers. Children attend for 10-40 hours a week and focus on developing skills needed to be successful in school, at home, and in the community. The Heersma Outpatient Clinic is also located at our Portage location. In 2015, we opened the Joanne and John Lawrence Autism Center (LAC) in Galesburg, MI. LAC is an expansion of our outpatient services so we can continue our mission to partner with individuals and families affected by autism to improve their quality of life through effective and efficient diagnosis, and behaviorally-based treatment.

Where do we go from here?

The easy answer is: wherever the needs of the individuals we serve and our mission take us within the bounds of our service capabilities and the dictates of fiscal responsibility. But, that easy answer is not so easy. It requires careful marshaling of our finite resources and strategic planning for the future. Our presence will continue to expand as we carry forth our tradition of competence, innovation, and compassion in support of children, adults, and their families who have come to rely on us.

community. home. independence

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